

ECL/HQ/M&S/Road Sale/ 698

04/10/2023

All Area General Managers
Eastern Coalfields Limited

Sub: Suggestions for System Improvement in admission of Authorization Document & preparation of Loading Program/ Allotment Chart

Dear Sir

A study was carried out by Vigilance Department, ECL regarding System Improvement in admission of Authorization Document & preparation of Loading Program/ Allotment Chart in Area/Unit level for lifting of coal by successful bidders in road mode to reduce human interference, increase transparency.

The detailed system improvement parameters suggested are as follows:

Quote

Part A: Online submission of Authorization Document in CALORI Portal:

- 1) To maintain the uniformity across all buyers, a standard format may be designed for the Authorization Document and the same may be submitted via upload in online mode only. A draft suggested standard format based on the existing format submitted by the buyers at Areas has been developed and is attached herewith.
- 2) For signing into the Customer Access Lounge on Real-time Information (CALORI) portal whose link is:- <https://calori.coalindia.in:8443/GUEST/DASHBOARD.PHP>, a password protected system may be available or OTP authentication in mobile and mail may be explored in addition to SAP Customer Code and Customer PAN number for better authentication and accountability. Although the portal has been developed and maintained by ERP division of CIL, apparently it is feasible in the portal.
- 3) Customer may have option to upload the Sale/Delivery Order wise Authorization Document in CALORI portal. Date and time stamp may automatically be generated and reflected in the portal.
- 4) Area Sales Managers may have access of the CALORI portal through unique ID and password wherein an option may be available to revert back the Authorization Document to the buyer in the portal itself, if not found in order stating reasons thereof.
- 5) Area Sales Managers may have an option to forward the Authorization Document after verification in the CALORI portal to the concerned authority at unit level. The portal may be accessed by the concerned authority at unit level through unique ID and password.

Part B: Automation of Loading Program in SAP:

- 1) A system may be implemented in a way that Area may enter only date range, unit name, loadability, vehicle capacity and select buyers who have submitted the authorization documents. SAP/System should fetch all the required details of the valid Sale/Delivery Orders based on the input of the Area from SAP itself for automatic preparation of loading program. Areas can know the date and time of submission of Authorization Document from CALORI portal.
- 2) The management / concerned department may provide appropriate logic in SAP to decide order of preference/priority. One such order of preference can be:-
 - a) The buyers who have firstly submitted the authorization document.
 - b) The buyers whose validity is getting expired earlier.

Unquote

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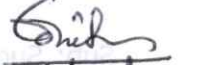
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This is for your kind perusal and necessary immediate action for implementation.

Yours faithfully


04/10/23
HOD (M&S) ECL

Encl: Draft Standard Format of Authorization Document

Copy to:

- D(T)P&P, ECL
- TS to CMD, ECL
- GM Vigilance, ECL
- GM System, ECL – with request to kindly look into the system parameters for smooth implementation of system improvement suggestions given by Vigilance department.
- AF to M&S, ECL
- Road Sale Section, ECL
- All ASM, ECL